

# **PC Guys LLC – Service Waiver**

## **Your Data**

Please back up your files before sending in your device. While we do our best to protect your data, we are not responsible if files are lost, damaged, or become unreadable during or after service.

## **Hardware Risks**

Fixing or upgrading devices always carries some risk—especially with older or already damaged parts. We will be careful, but we can't be responsible if something breaks or stops working during or after the repair.

## **Warranties**

Some repairs or upgrades may void your manufacturer's warranty. You understand and accept this risk.

## **No Guarantee**

We'll do everything we can to fix your issue, but we can't promise the repair will always work if there are hidden problems or compatibility issues.

## **Parts You Provide**

If you send your own parts, we aren't responsible if they don't work properly or cause problems with your device.

## **Payment**

An \$80 service fee (plus shipping, if required) must be paid before you send your device to us. The remaining balance for parts and labor is due after the repair is complete, before the device is returned.

## **Customer Acknowledgement**

I have read and understand this agreement. By signing or checking the box, I release PC Guys LLC and its employees from any responsibility for issues described above.